



Alternative Transportation

The Virginia Department of Behavioral Health recently contracted with Steadfast Investigations & Security, LLC to provide safe, secure transportation of adult's under a Temporary Detention Order to a designated treatment facility.

Beginning November 16, 2015 Mount Rogers Community Services Board became the first Community Services Board in Virginia to utilize the state sponsored alternative transport method. Individuals age 18 and over may qualify to use this form of transportation instead of using law enforcement.

Virginia statute allows utilization of alternative transportation for Emergency Custody (ECO) and Temporary Detention Orders (TDO) but it was not utilized often until the contract was established.

Statute allows family, physicians, ES Counselors, or Law Enforcement to recommend utilization of alternative transportation. Magistrates take those recommendations into consideration and if they authorize its use then the Emergency Services Counselor assists with the process of Law Enforcement serving the TDO paperwork and the transfer of custody from Law Enforcement to a Steadfast Transport Driver.

Steadfast Investigations & Security, LLC



Steadfast Investigations & Security, LLC is a woman and veteran owned and an industry leading provider of quality, customer focused Private Security Service. Steadfast is licensed by the Commonwealth of Virginia, Department of Criminal Justice Services(DCJS). Steadfast is managed by Vice President, Mr. LeRoy DeVore(Ret USN) and the local Program Coordinator is David Collins, Steadfast Director of Security SWVA. Steadfast has over 20 years of experience transporting prisoners, fugitives and youth and a long history of providing safe, secure transportation in the Commonwealth and nationwide. Steadfast has established a Southwest Virginia office and a Dispatch Center in downtown Wytheville, Virginia.

All Steadfast Security Officers are registered with the Department of Criminal Justice Services of the Commonwealth of Virginia and are employed solely by Steadfast Investigations & Security, LLC. Our staff includes civilian and veterans, who are registered, trained and experienced with documented training & continuous quality assurance. Steadfast Transport Drivers and Dispatchers undergo many hours of specialized training in mental health first aid, human rights, HIPAA, CPR and safe driving skills. Standardized Operating Procedures(SOPs) have been established to promote a safe and secure transport program for persons under Temporary Detention Order.

After receiving custody of an individual, Steadfast Officers are to transport individuals from their assessment location to the treatment facility as documented in the Temporary Detention Order (TDO). Transportation is provided in a safe, secure non-law enforcement vehicle.

The Steadfast goal is to provide a high standard of safe, secure transportation with professionalism, respect and integrity.

Quality Assurance Committee

Each week a committee of community stakeholders convenes to review the activity of TDO's transported by Steadfast. Any glitches are reviewed, discussed and adjustments are made to protocols if deemed necessary. The goal is to utilize alternative transportation as often as possible. Committee members include law enforcement, magistrates, hospitals and community services Boards. Members seek feedback from individuals served, staff and prescreeners in order to enhance the program for all.



For additional information

Mount Rogers Community Service Board

770 West Ridge Rd

Wytheville, VA 24382

276-223-3200

Fax: 276-223-3250

Steadfast Investigations & Security, LLC

325 E. Main St Ste D

Wytheville, VA 24382

Office: 276-227-0640

CSB Emergency Services Counselors

Local Virginia Mandated Emergency Services Counselors have been provided written protocols to follow in order to assess if the individual meeting Temporary Detention Order (TDO) criteria would be appropriate for alternative transportation by Steadfast Security. Counselors will seek law enforcement and hospital staff input. Once the recommendation is presented to and authorized by the magistrate, the law enforcement officer is to serve the paper, search the individual, place them in Steadfast transport vehicle and then transfer custody to the Steadfast Transport Officer. This process will free up law enforcement to return to patrol duty.

Individuals will be transported by Steadfast Transport Officers in an approved vehicle specifically designed for a safe transport. Steadfast transport vehicles are equipped with, video & audio cameras on the driver and passenger, GPS for locating the most direct route to the receiving facility, a safety partition (same as law enforcement) between driver and passenger area, a GPS tracking device will track vehicle throughout the trip and radio and cell phone for communicating with Steadfast Dispatch Station. Individuals will be seated in the back seat with secured doors. They will not be physically restrained and if requested will be provided a bottle of water and a blanket. Belongings will be stored in the secured trunk of the transport vehicle.

Steadfast Transport Officers will transport the individual to the designated treatment facility where they will be met outside by facility security personnel and escorted inside, transfer of custody will take place and the required paperwork will be completed. The transport operation will be tracked by Steadfast Dispatch Center at all times, located in Wytheville, VA. Any disruption in travel will be reported immediately to Steadfast dispatch, the receiving facility and the prescreening CSB. Disruptions will be reviewed by the Quality Review Committee.

Law Enforcement Magistrates Hospitals

Law Enforcement agencies, Magistrates and Medical Hospital staff have a major impact on the success of alternative transportation(AT). Once a recommendation for use of AT is presented to the Magistrate they will seek additional information in order to determine if it is safe and appropriate to use.

Once AT is approved it is important for Steadfast Transport Officer and Law Enforcement Officer to be at the assessment location together in order to serve the paperwork, conduct the proper search, place individual safely into vehicle and place person's belongings into the trunk. The official transfer of custody will then take place and the Steadfast Transport Officer will be responsible for delivering individual and paperwork to accepting treatment facility.

Virginia Codes

37.2-810 Transportation of person in the temporary detention process.

37.2-810 B Treatment facility to return TDO paperwork to General District Court.

37.2-833 Elopement

Community Stakeholders For Alternative Transportation

- ❖ Treatment Facilities
 - ❖ Steadfast Security
 - ❖ Va. Department of Behavioral Health
 - ❖ Community Services Boards
 - ❖ Magistrates
 - ❖ Law Enforcement
 - ❖ Community Hospitals
 - ❖ SWVMHI
- Alternative Transportation Pilot Program began
Mount Rogers CSB
November 16, 2015
And will expand to other Southwest Virginia CSB's