

Key Points that Differentiate Unity

September 17, 2015

Unity has served as a nexus to help focus the individual resources and efforts that are currently being made by four individual organizations into a coordinated effort to improve access and care for patients with behavioral health disorders by bringing the group together a more uniform approach to patient centered care can be developed and perfected

- More optimal utilization of scarce professional resources
- State of art facility with enhanced treatment options such as multiple therapy venue, exercise opportunities, beautiful outdoor space, and mostly private patient rooms
- Incorporation of peers into the treatment milieu and process

The Psychiatric Emergency Services (PES)

- Brings a new capability to the Portland region
- Will focus Behavioral health crisis as a medical not a criminal issue
- Availability of onsite providers 24 hours a day/7days a week guarantees the patients gets a rapid evaluation by a trained professional with the establishment of patient specific treatment plan very shortly after arrival
- The patient will be given every opportunity to get well while receiving treatment in the PES which will hopefully allow them to avoid acute inpatient admission
- Patients will have access to Peers 24/7 to help them adapt to the environment and to begin to build strategies for recovery

The Community Center for Transitions of Care

- Unity will provide space and energize a collaborative process among multiple community outpatient providers to streamline and organize care for the acutely ill patients
- Create a dialogue among community providers and organizations managing Unity to look for better ways to provide care and to insure patients are linked with their outpatient providers before leaving the center, thus guaranteeing the patients have a better opportunity for success after receiving services at Unity

Become a Nexus for Training professionals and students in Behavioral health skill

- OHSU, one of the partners, is bringing a significant part of their psychiatry residency program to Unity
- In addition to residents, Unity will provide a unique opportunity for Medical students, psychiatric Nurse practitioners, students, nursing students, etc. To gain a first-hand experience that will cover the spectrum of psychiatric emergencies, acute inpatient care, and ongoing treatment

Environment for Continuous Improvement in Care

- Outcome studies are already being designed to measures of effectiveness of the treatment protocols
- LEAN processes have been used to help design the facility and LEAN methodologies such as Plan, Do, Check, Act will be utilized to learn and continuously improve the programs

More efficient utilization and requirement for backroom process such as billing, coding, development of enhanced Electronic medical records, etc. This will minimize overhead costs and maximize the percentage of resources being used for patient treatment.