

Integrated Government Workplan - 2005 Interim

Integrated Government Advisory Committee was established as a permanent JCOTS advisory committee.

Formed in response to the fact that electronic government has gone beyond just digitizing services and materials to rethinking policies and processes. Integrated government contemplates a transformation in the way government operated prior to the electronic age.

As a result, the breath of this particular advisory committee is very broad. Almost every facet of government is touched by technology. Ranging from transportation issues -- as we will discuss today -- to economic development to procurement, and on and on.

Several interesting and relevant topics have been assigned to the I-Gov advisory committee this year.

Today we will talk about electronic tolling, an issue referred to JCOTS for study by the General Assembly.

Other topics for future meetings:

- House Bill 2495: Performance of procurement contracts by U.S. citizens and legal aliens. This is aimed at off-shoring, a topic that we started to address briefly last year as those of you who are returning members will remember.
Off-shoring is particularly relevant to this committee, even though the bill would apply to all procurement contracts. Many jobs related to technology can increasingly be performed with ease from remote locations, often outside the borders of the Commonwealth and the United States.
- Related to the issue of off-shoring is outsourcing. Outsourcing is currently quite relevant in the Commonwealth, as VITA is discussing the possibility of outsourcing its responsibilities to a private company. This move is being proposed under the the Virginia Public Private Educational Facilities and Infrastructure Act, and is currently under review. It would be appropriate for this committee to review not only outsourcing generally, but also to follow closely the work of VITA as it goes through the PPEA process.
- Electronics recycling is also a key issue. Most computers purchased today replace existing computer systems. It has been suggested that in procuring new systems, consideration should be given not only to the disposal of the systems themselves, but also the sanitation of drives to avoid the inadvertent release of personal or sensitive data.
- South Carolina has adopted legislation that would allow for e-mail to be certified as a legal alternative to the United States Mail for certain communications. This is a

topic that was brought up by Mr. Norman during last year's advisory committee discussions, and one that we can further review at our meetings this year.

- I-Gov will continue the work that began last year in monitoring and discussing information technology and procurement reform measures. As we have been briefed on before, VITA is shepherding in procurement reforms and a transformation of IT governance in the Commonwealth. This Advisory Committee would be well suited to keep up to date on the progress of this transformation, asking relevant questions and providing the varied perspectives that the members of the committee can provide in IT procurement. The advisory committee will also keep abreast and review, at a high-level, other projects initiated by VITA in the realm of IT issues in the Commonwealth.
- This advisory committee might also review or assess "the state of the state" in providing citizen access to government information and services over the Internet. This issue gets to the heart of what the Integrated Government committee is really all about. It would be relevant to take stock of state websites and determine if they are meeting citizen's needs. This is work that is also being considered by VITA as it relates to transforming Virginia's enterprise architecture, so partnering with VITA in reviewing this issue might be relevant. I know that the Council on Virginia's Future has done some groundwork -- although not focusing on technology per se -- of services provided by government to citizens. I've heard this research cited at both VITA and COTS meetings as being relevant to more in-depth technology discussions. I am attempting to line up a presentation from the Council on Virginia's Future to help lay the foundation for these types of discussions.