

DMV Transactions / Activities Available Through Each Service Option

Transaction / Activity	Internet	Touch-Tone Telephone	Cyber Site	DMV Select (License Agents)	On-Line Dealer	Mail-In	Customer Contact Center	Customer Service Center
Original Vehicle Registration ¹				✓	✓			✓
Reissue Vehicle Registration				✓			✓	✓
Renew Vehicle Registration	✓	✓	✓	✓	✓	✓	✓	✓
Transfer Vehicle Registration				✓	✓			✓
Surrender Vehicle Registration				✓				✓
Purchase Sample Plate	✓		✓	✓			✓	✓
Original Driver's License								✓
Renew Driver's License	✓	✓	✓			✓		✓
Replace Driver's License	✓		✓					✓
Reissue Driver's License			✓					✓
ID Card								✓
PIN Administration	✓	✓	✓					
Original Title				✓	✓			✓
Substitute Title				✓				✓
Replacement Title				✓		✓		✓
Supplemental Titles				✓		✓		✓
Transcripts - Driver	✓	✓	✓	✓		✓	✓	✓
Transcripts - Vehicle	✓		✓	✓		✓	✓	✓
Plate Purchase	✓		✓					✓
Change Address	✓	✓ ²	✓	✓		✓	✓	✓
Provide Insurance Verification	✓	✓	✓			✓	✓	✓
Replace Vehicle Reg. Card	✓		✓	✓			✓	✓
Request Admin. Hearing	✓		✓			✓		✓
Request Compliance Summary	✓		✓				✓	✓
Change Organ Donor Status	✓		✓			✓		✓
Record at-a-Glance	✓		✓					
Compliance Transactions						✓	✓	✓
Return Checks				✓			✓	✓
Trip Permits	✓		✓	✓				✓
Overload Permits (Hauling)	✓			✓				✓
Title Maintenance, sold/traded	✓		✓	✓		✓	✓	✓
Handicap Parking Permits	renewals only	renewals only	✓	✓				✓
Prospective Purchaser Inquiry	✓		✓					✓
Activate/Reactivate Registration							✓	✓

¹Original Vehicle registration on Internet includes Plate Purchase

²Can be conducted only in the course of completing another transaction