

### Strategic Health Care Trends

November 14, 2006



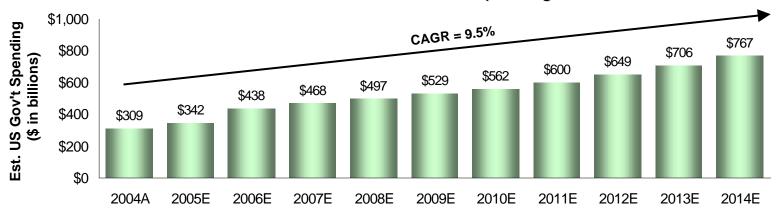
#### **Environmental Trends Over Next 3-5 Years**

- Payment Sources Under Pressure
- Slowing and Shifting Demand
- Quality and Patient Safety Initiatives
- Increasing Competitive Forces
- Resource Constraints—Capital and Labor
- Escalating Headline Risks



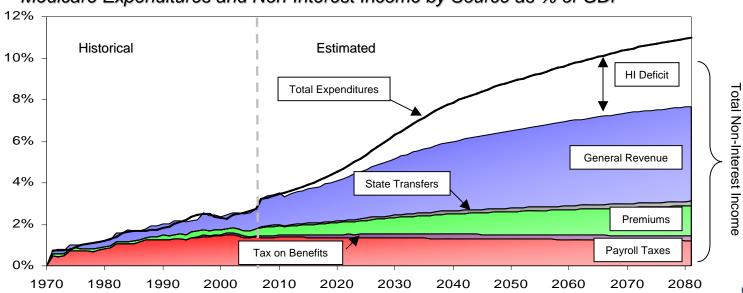
#### Government Payors: Federal Payment Sources under Pressure

#### Estimated Increase in US Government Medicare Spending



Source: 2005 Annual Report of the Boards of Trustees of the Federal Hospital Insurance and Federal Supplementary Medical Insurance Trust Funds

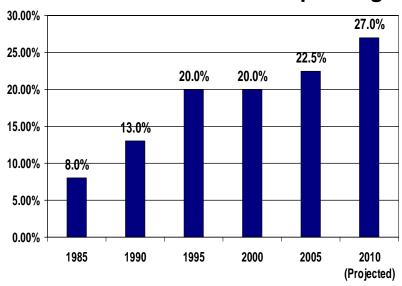
#### Medicare Expenditures and Non-Interest Income by Source as % of GDP





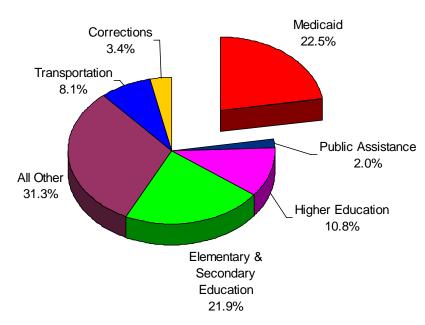
#### Medicaid Expenditures: A Growing Component of States' Budgets

#### Medicaid Expenditures as a Percent of Total State Spending



Source: Vernon Smith, Health Management Associates

### Total State Expenditures by Function FY2005<sup>1</sup>



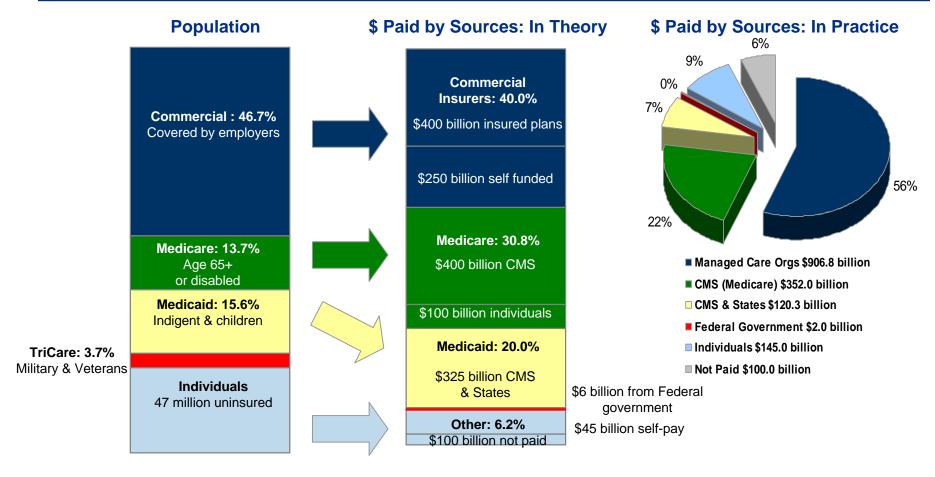
Source: NGA/NASBO Fiscal Survey, December 2005

...States' medicaid expenditures have nearly tripled over the past 20 years and are expected to reach 27% of total state expenditures by 2010, representing one of the largest components of State spending.



#### The Emerging Reality of Provider Payments

56% of payments for health care services are channeled through private payors. Growth in this segment will accelerate with increasing penetration of Medicare Advantage.



Approximately 300 million people

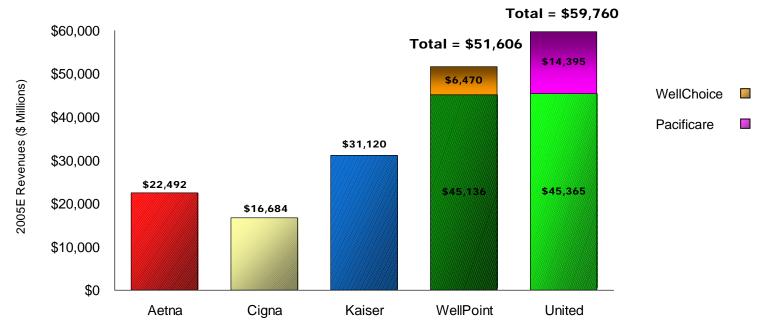
Approximately \$1.6 trillion in payments

Approximately \$1.6 trillion in payments

citigroup corporate and investment banking

### Commercial Payors: Payment Sources are Increasingly Driven at National Levels

#### **Commercial Insurance is Increasingly Driven by Two Super Insurers**



#### **WellPoint (the Blue)**

- Combined enrollment of 34 million members
- Operates as Blue Cross or Blue Shield license in 14 states; #1 ranked in 12 states

#### **United (the non-Blue)**

- Combined enrollment of 23 million members
- Operates nationally as the largest health benefit provider



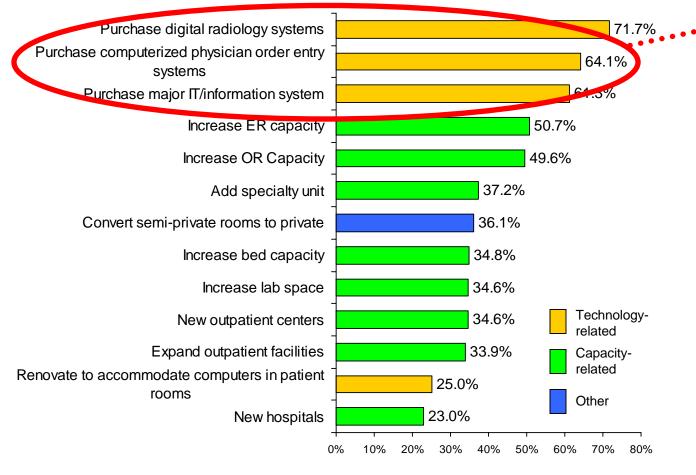
#### Quality and Patient Safety Initiatives

- Clinical and information technology investment
- Workforce development and training
- Process flow redesign
- Facilities design
- Payor focus
- Impact of transparency



#### High Investment in Technology

#### **Planned Capital Purchases, Next Five Years**



forecasted categories of capital purchases over the next 5 years are related to information technology.

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"Executive management must embrace IT as a cost of doing business and a way of transforming the organization to ensure its viability. While 'return on investment' remains a critical factor for deciding some IT investments, it cannot become the sole factor in determining the value of IT on service quality or outcomes."

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#### Increasing Competitive Forces: Pure Play Companies

Pure Play Companies peel away high margin businesses









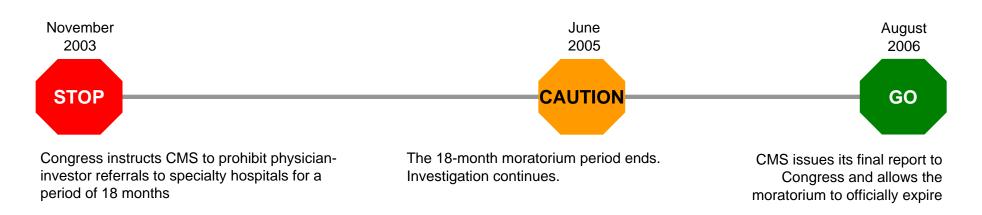






#### The Lifting of the Specialty Hospital Moratorium

Federal response was to change the economic incentives for specialty-hospitals, in effect "leveling the playing field" and enabling increased competition

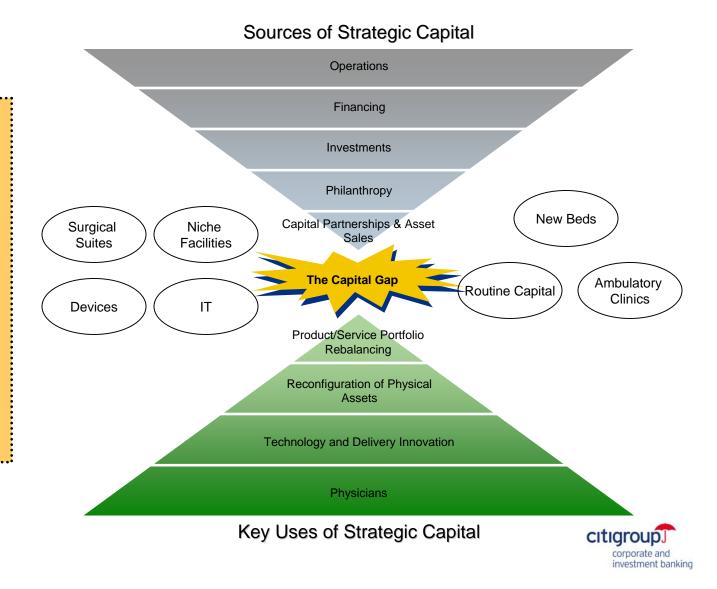


- Economic incentives re-aligned via reimbursement changes to payments
- Physician conflict of interest resolved via financial disclosure



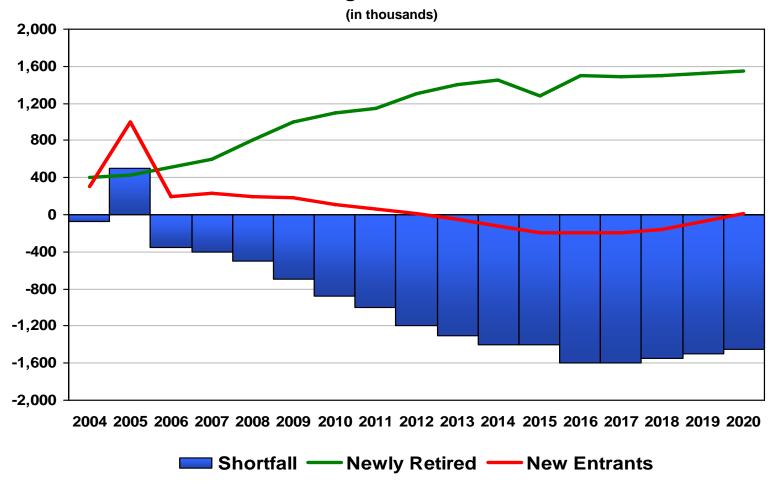
#### Resource Constraints: The "Capital Gap"

Capital
access will
become
tighter for all
health care
providers,
particularly
so for
marginal
credits.



### Resource Constraints: Growing Labor Gap

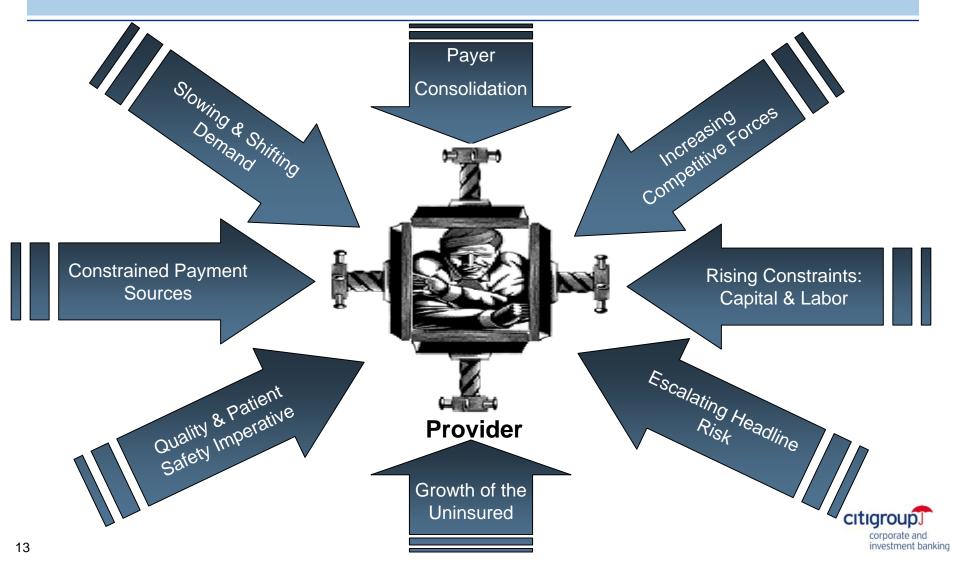
#### Number of Retiring Workers & New Entrants<sup>1</sup>



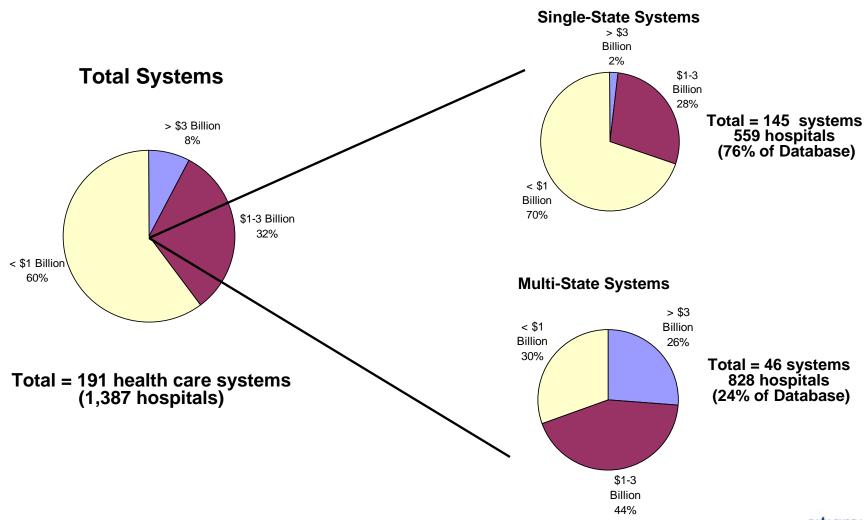


#### Unsustainable Business Fundamentals

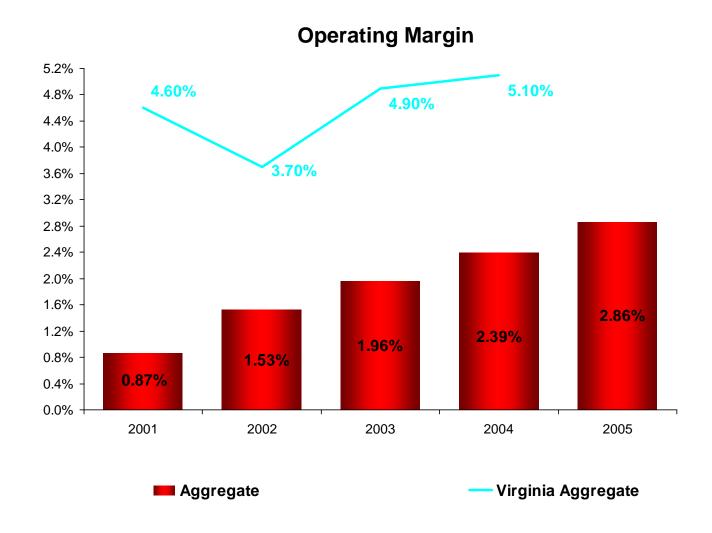
A variety of pressures on health care providers are anticipated to "squeeze" underlying business fundamentals over the next 3-5 years



## Evaluating Health Care Provider Performance: Data Base Includes Approximately One Quarter of All U.S. Hospitals



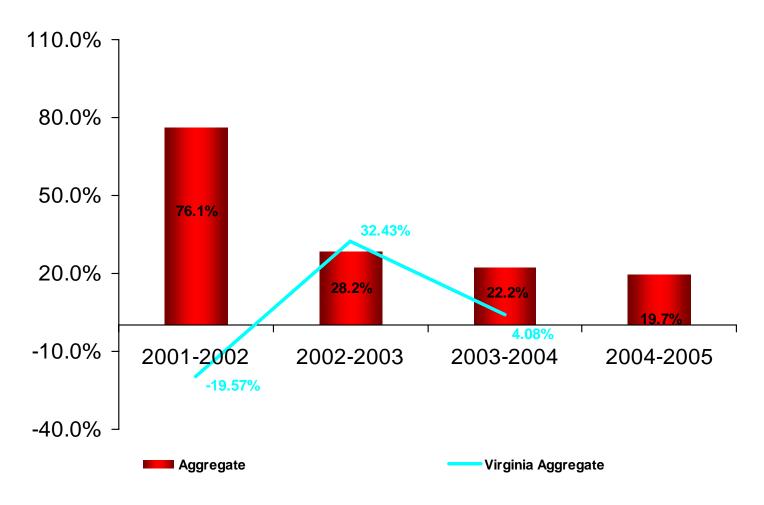
### Good News: Operating Margins Improving





# Bad News: Margin Growth Across All Size Organizations Has Been at Slowing Rates

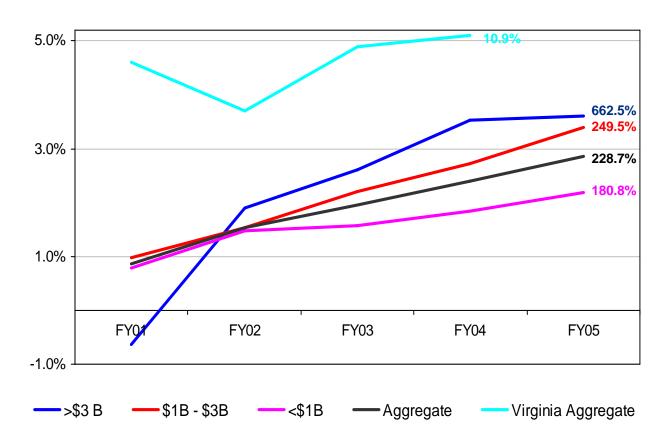
#### **Year-over-Year Change in Operating Margin**





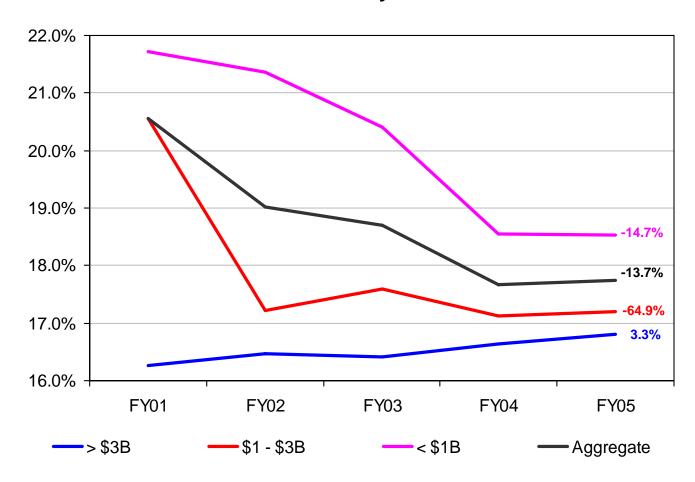
# While Operating Margins are Improving Overall, Scale of Health Care Systems is Driving the Strongest Results

## Operating Margin Stratified by Size





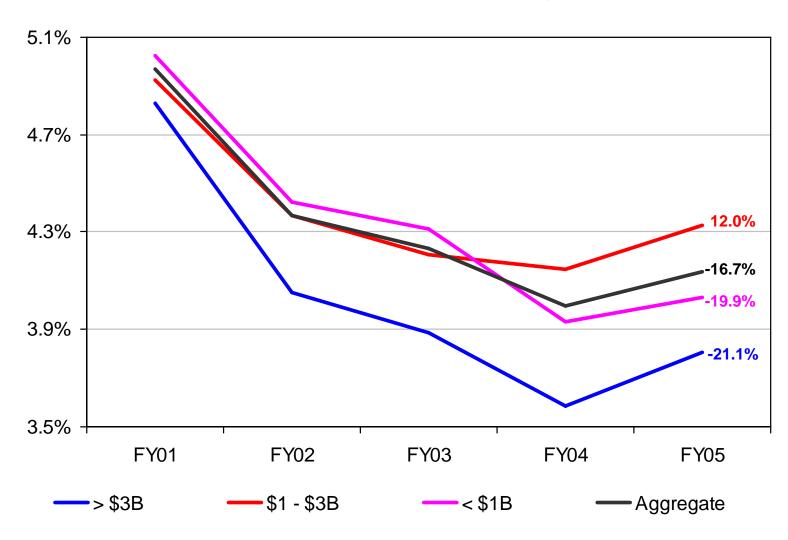
## Supply Costs: Expense Ratio Stratified by Size





### Scale Generates a Cost of Capital Advantage

#### **Total Cost of Debt—Stratified by Size**





#### Scale may Create a Sustainable Advantage for Health Care Systems

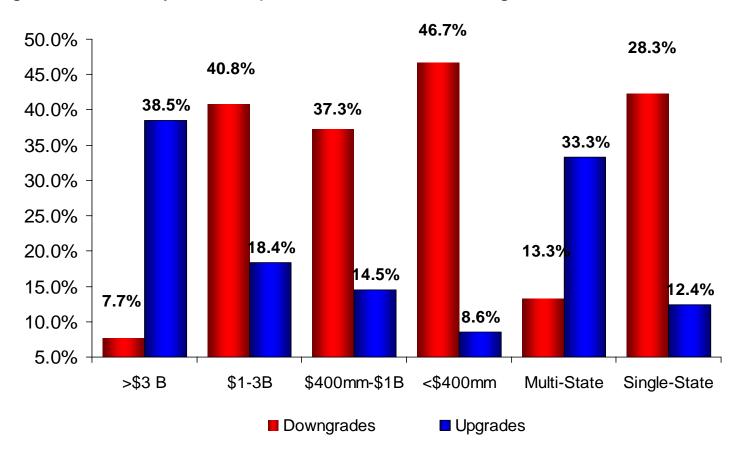


- ✓ Ability to Pay Work Force More
- ✓ Lower Cost of Capital
- Leverage IT Spending



#### Another Data Point...Seven Years of Rating Action Show the Advantages of Scale

- Moody's Investors Service has divided 250 health systems into the following categories assessing the percentage of downgraded credits for the period of 1998 2005
- Large health care systems experienced far fewer downgrades





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